



Measures taken in Switzerland and by the Embassy of Switzerland in Korea

Given the uncertainties caused by COVID-19, on 16 March 2020 the Swiss government recommended that all Swiss tourists or persons residing in Switzerland travelling abroad do return swiftly to Switzerland. They are requested to organize their departure and return travel themselves and, if necessary, with the help of a travel agency or transport company. Organizing the return travel is every tourist's personal responsibility. In doing so, detours and additional costs may occur and must be accepted. There is no legal entitlement to an organized departure (evacuation), even in a crisis situation.

For your convenience, and on an indicative basis only, the Embassy of Switzerland in Seoul learned that the following airlines are flying **directly from Incheon airport to Europe** at the moment:

- Asiana (Frankfurt)
- British Airways (London)
- Korean Air (London/Paris)
- KLM (Amsterdam)

Please be aware that this information can change at any time. You must regularly check with the airlines. Therefore, it is important to organize your flight home as soon as possible.

If you travel abroad, please register the dates of your trip on <https://www.itineris.eda.admin.ch/>

The Embassy sends regular updates to Swiss tourists registered on Itineris.

The Federal Council has decided to extend the entry ban and border control to all Schengen states as well, with the exception of the Principality of Liechtenstein. Only Swiss citizens and persons with a valid residence permit or work permit in Switzerland are allowed to enter Switzerland from abroad. Transit and movement of goods with a certificate are also still permitted.

Until 15 June 2020, the Embassy of Switzerland in the Republic of Korea will no longer issue Schengen visas. National visas will also only be issued in exceptional cases, for example to family members of Swiss citizens with a right of presence in Switzerland who require a visa and to specialists from the health sector.

Therefore, the visa section of the Embassy of Switzerland is currently closed. Visiting hours for other services and reachability through our phone central are maintained as usual.

For additional information, please consult the webpage of the State Secretariat for Migration SEM on <https://www.sem.admin.ch/sem/en/home.html>

The [Swiss Compensation Office in Geneva \(SAK / CSC / CSC\)](#) accepts - due to the current situation, delays in postal traffic and difficulties in contacting the competent authorities - temporary life certificates by e-mail to the following address: sedmaster@zas.admin.ch. These can be confirmed by the insured by means of their signature. (No official stamp).

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Measures taken by the Republic of Korea

At the Korean border, all travelers arriving from Europe (except Korean nationals without symptoms), will be tested for COVID-19.

At the immigration:

- Travelers from Europe will be examined whether they have symptoms.
- Those with symptoms will be tested in an isolated quarantine facility.
- Those without symptoms will be tested in another designated facility.

- If found positive, they will be sent to either a hospital or a designated facility (made for people with mild symptoms).

- If found negative, and if the traveler is staying for short-term, a health authority agent will make phone calls every day and ask about the conditions.

- If found negative, and if the traveler (including Koreans) is staying for long-term, they will also have to be in quarantine, either in their own residence or in a designated facility.

In general, do follow the health instructions recommended by the KCDC:

- Wash hands frequently and thoroughly with soap and running water for 30 seconds.
- Wear a mask when visiting a health care facility.
- Cover your mouth and nose with your sleeve when coughing.
- If you use a handkerchief, throw it away after use and wash your hands.
- Do not touch your eyes, nose and mouth with your hands.
- Do not come into contact with people with symptoms such as fever or cough.

If you have fever or one of the respiratory symptoms, it is advisable to follow these steps:

- Call the KCDC call center at 1339 (24 hours a day), or
- Area code + 120. (Monday to Friday, 9am to 6pm).
- Ask to be referred to a designated test center.

Be aware that some doctors' offices refuse to see patients with fever or respiratory symptoms in order not to risk contamination. If you show these symptoms, you must contact 1339 for a referral.

Seoul, 30.03.2020